

**Minutes of the meeting held Mon 21<sup>st</sup> July 2014 in Langdon Sq Community Centre**  
**The day Philip Clarke resigned as Chief Executive of TESCO . Dave Lewis of Unilever to take the reins.**

**PRESENT** Councillor Jan Brunton, Martin Lyon (Deputy Manager TESCO Coulby Newham) PC Nick Fuller and PCSO Tony Smith (Coulby Newham Police Office) Debi Whitehead (Chair) Joan Cook (Sec)

**APOLOGIES** Councillors Geoff Cole and Michael Hudson , Paul Thompson

**PCSO Smith** said the crime figures for Coulby Newham for this last month show an increase from the same time last year - from 49- to 50 In reality the figure is lower as several reports relate to the same offence. Nuisance motor bikes feature here. There is a problem catching them in action. Police appreciate any information given to help identify the offenders.

Residents from what was once a quiet part of Coulby Newham attended the meeting to again seek help in returning their cul de sac to normal. The comings and goings and noisy visitors (including kids trying to kick a door down) and the tenants in question have been making life intolerable. From information the residents have recorded drug dealing was suspected. This information has been duly passed on - they said letters of reply from the Police and Erimus were not helpful.

The Police had indeed visited the property as promised after the last Community Council meeting. A voice monitor had recorded only one loud incident but those present were adamant there were more.

They said the main offender has recently moved out. Things have slowed down somewhat.

PC Fuller said even though officers in uniform are not seen on patrol "don't think nothing is being done"

This sort of situation is monitored covertly. PCSO Smith said he would take the new Sergeant to visit the residents as soon as possible.

**Cars racing around** noisily in the Lingfield Countryside Centre –Chervil/Dewberry roundabout area in the early hours are becoming a nuisance – particularly towards the weekends. PCSO Smith will investigate.

**Walloping great goal shots** from the field near this same roundabout are giving near neighbours cause for concern. Windows are in the line of attack. PCSO Smith related a similar situation – the answer then was for the Council to leave the grass to grow too long to play on! There are other fields in this area.

**Drivers of Taxis** parking near Sunnyside are spoiling the place by just throwing their litter out of the windows. Councillor Brunton asked for the Reg nos or Fleet Numbers to be reported so that Licensing Dept can take action.

PCSO Smith said there was no **Police Priority** for Coulby Newham but residents remembered nominating the Parkway Centre as in need of extra attention at the last meeting and wondered if 'Priority' was just a formality and easily dismissed. PCSO Smith said that the nomination had been reviewed at the Police Station and it was agreed that because the Police already spend time in the Centre, and the Parkway already have their own Security Staff, Priority time there would be surplus to requirements.

Regarding a recent **noise nuisance** – this is a Middlesbrough Council Environmental Dept matter but there seems to be a problem making contact with the Council after hours. If the Police are available, they will respond.

**MR MARTIN LYON.** TESCO Deputy Manager in Coulby Newham, has been in the supermarket business for

20 years. He's watched TESCO expand till there are now 200 TESCO EXTRA stores, such as ours, around the UK and more in other countries. TESCO is the third largest supermarket outlet in the world. (Walmart is No 1)

Martin has been in the Coulby Newham store for about 4 years. He said times are challenging. The Credit Crunch is affecting everyone. There is direct competition for TESCO from the other big stores such as Morrisons ASDA, Sainsburys' as well as Lidl and Aldi. Here, in Coulby Newham, competition also comes from

B & M, Iceland, Home Bargains and InStore etc..

Retail is forever changing. Eg CD and DVD's are not quite so popular now. Online shopping is increasing. TESCO has entered the world of Banking. Current Accounts are taking off. Mortgages will soon be available.

In 2015 the Parkway store will undergo a substantial re-fit.

On a national level , TESCO's chosen charity is at present DIABETES UK. Up to now £12m has been raised which will help fund Call Lines, an Awareness Campaign and £4m for Research. As well as this anyone can pop into a TESCO Pharmacy and have a free Diabetes check. Fund raising has been extended till Christmas.

The TRUSSELL TRUST too (Food Bank) has been collecting tins etc from customers around the country who wish to help needy families . TESCO contributes the same as the amount donated.. Since 2012 enough donations have been received to provide meals for 15.5 million families.

The Food Bank in the Parkway Store began in June this year and up to now 5.1 tons of food have been given out. The Collection Bin is now a permanent fixture. Martin estimates 15 good bags of shopping from Coulby is handed out each week to local people in need.

A new Community Board in the store shows shoppers what TESCO staff have been involved in in the local community, especially in the schools. Councillor Brunton said the Chairman (Debi) is very popular with the school children with the 'Farm to Fork' project - showing them how and where various types of foods originate and the process to get it to the fork. ( They love being allowed to handle fish! *Wearing the gloves*).

Youngsters bag packing in the store raise quite a lot of money for their groups.

Residents asked questions .....

*Do you think the £1 in the slot Trolley has improved things?*

Yes. We still have the Trolley recovery vehicle to collect dumped trolleys but things are much better. Each trolley costs £75. The best system of all is the magnetic strip around a Supermarket site – but that wasn't possible here.

Councillor Brunton said wryly that TESCO's gain is the Council's loss . The Council charged TESCO for recovery of dumped trolleys.

*Will TESCO apply for 24 hour opening in Coulby Newham.?*

Probably not . The store is open from 6.30 am – 10.30 pm and 10.00am – 4.00pm on Sundays. We may extend hours over the Christmas. We are aware that we have near neighbours to think about..

*There are some tight turns in the car park. Could you influence the Parkway owners PBN to make some changes.*

We have very good relations with PBN . They recently financed the bollards near the store entrance to make things safer and easier. If anyone has any specific concerns just let the Community Council know, or tell us.

*Skips are often overflowing. A gas bottle was left there last weekend.*

Staff check the site each morning and evening and we pass on concerns.

Councillor Brunton said Councillor Cole is addressing concerns about such incidents. The Re-Cycling area is the responsibility of Middlesbrough Council. Cameras do not cover that specific spot at the moment – but may be re-sited to, soon.

*The Petrol Station was granted permission to open 24 hours ages ago, Will this be implemented?*

There are no plans do so.

*Does TESCO support local producers?*

We try to. These decisions are made at Head Office but we can recommend local suppliers.

*I find some shelves are empty, especially produce.*

Please let me know when you are next in the store . I will walk around with you and take note to solve any issues.

*I spend 95p every morning on papers. Why can't I get a point on my club card ?*

Points are only for £1 and more. We like to encourage shoppers to spend a little more. ***Every little helps!***

**CHRISTMAS LIGHTS** for Coulby Newham for the 2014/2015 season. Residents present agreed they give Coulby Newham a lift and to ask Bouygues to set them up again .

**Councillor's Updates** Councillor Brunton told the meeting .....

There are at present 3 Art Exhibitions in Middlesbrough for residents to view.

**Residents asked .....**

Would you please ask for the Gulley Sucker to check a certain drain near Thistle Rise ?

Help. The weeds are still overgrowing in Thistle Rise shop area. .

The Cyclepaths near St Augustine's School are painful for cyclists!

Could you help have an overgrown tree at Sunnyside pruned ? We realise it's an Erimus responsibility

**The Community Council is holding a MacMillan Coffee Morning - Fri 26th Sept** in Langdon Square to raise Funds for MacMillan Nurses. All ideas and contributions are welcome to help make the morning go with a swing. *All Food Hamper, Raffle prizes welcome – please.*